



INSTALL CONFIDENCE

Johnson Controls Unitary Products
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DATE: January 12, 2016

YS-001-16

TO: All York Branch Service Managers
All York Distribution Service Managers
All Regional Managers

SUBJECT: Flood Damaged HVAC Equipment

The recent flooding created by the storms in the South Central and Midwest part of the US once again brings attention to the safety hazards involved with flood damaged HVAC equipment.

Submerged HVAC equipment typically is damaged beyond what is considered cost effective to repair. Fully submerged equipment requires replacement of all open exposed electrical controls and motors. Likewise; gas piping, controls and burner systems require a combination of component part replacement and cleaning to assure proper, safe operation. In addition, submerged air handling or duct systems are subjected to the potential biological hazards caused by contaminated floodwater.

All things considered, complete equipment change-out coupled with a thorough duct system replacement or cleaning is likely the action required to restore safe, reliable HVAC system operation.

Unitary Products Technical Services strongly recommends that all flood damaged HVAC systems remain offline until properly inspected and dispositioned by a skilled HVAC professional. It should also be noted that part replacement due to flood damage is not covered by the Standard Limited Product Warranty.

Unitary Products distributors are requested to alert their local dealers and contractors of this information as applicable.

If any questions should arise, please contact Unitary Products Technical Services for additional information or guidance.

Sincerely,

Bryan Rocky
Director, Technical Service & Customer Satisfaction